



APPOINTMENTS & CANCELLATIONS

- ALL APPOINTMENTS MUST BE BOOKED IN ADVANCE - NO WALK-INS.
- BOOKINGS CAN BE MADE VIA FACEBOOK, INSTAGRAM, PHONE, ONLINE BOOKING OR TEXT.
- NEW CLIENTS ARE REQUIRED TO ARRIVE 10 MINUTES BEFORE APPOINTMENT FOR A CONSULTATION
IF YOU ARE MORE THAN 10 MINUTES LATE WITHOUT NOTICE, YOUR APPOINTMENT MAY BE SHORTENED OR CANCELED AT MY DISCRETION.



PAYMENTS

- PAYMENT IS DUE AT THE TIME OF SERVICE VIA BANK TRANSFER OR CASH. ALL PAYMENTS ARE NON-REFUNDABLE FOR COMPLETED SERVICES.
(PLEASE NOTE: PRICES MAY BE SUBJECT TO CHANGE AT MY DISCRETION FOR SERVICES THAT EXCEED A STANDARD NATURAL NAIL LENGTH.)



SERVICE GUARANTEE & REPAIRS

- I FOLLOW STRICT HYGIENE PROTOCOLS, ENSURING ALL TOOLS ARE THOROUGHLY DISINFECTED BETWEEN CLIENTS.
YOUR HEALTH AND SAFETY ARE MY TOP PRIORITY.
IF YOU HAVE A NAIL INFECTION, OPEN WOUNDS, OR A CONTAGIOUS ILLNESS, PLEASE RESCHEDULE. I RESERVE THE RIGHT TO REFUSE SERVICE FOR HEALTH AND SAFETY REASONS.



NO-SHOWS & FUTURE BOOKINGS

- NO-SHOWS WITHOUT NOTICE MAY RESULT IN A BAN FROM FUTURE BOOKINGS.
REPEATED LAST-MINUTE CANCELLATIONS MAY REQUIRE FULL PAYMENT UPFRONT FOR FUTURE APPOINTMENTS.
THANK YOU FOR RESPECTING THESE POLICIES. I APPRECIATE YOUR SUPPORT AND LOOK FORWARD TO GIVING YOU BEAUTIFUL NAILS!

